# **Orchard Place - System of Care Program**



Fostering holistic health for children & youth with a mental health diagnosis



For more information or to enroll call 515-256-3450 or email IHP@orchardplace.org



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#### The Integrated Care Team

- Coordinates care between new and established medical and mental health providers
- Links to community resources based on each family's unique needs
- Arranges meetings between family, school staff, therapist, and other providers to coordinate the best plan for child's success
- Assists with child's successful reentry back home from a hospital or residential facility
- Advocates with parents on behalf of their child
- Offers Spanish speaking staff support as needed
- Increases access to outpatient services not available with non-Medicaid health plans



## System of Care (SOC) Program Eligibility

- Child must be under age 18
- Private insurance, hawk-I, or uninsured are accepted
- A change in other providers is not required
- Reside in Polk, Warren, Dallas, or Madison County
- Have a mental health diagnosis (like anxiety, depression, or other mental health issues)
- ADHD and autism require a co-occurring mental health diagnosis
- Impaired functioning at home, school, or community



### What does System of Care (SOC) Do?

- Provide families resources
- Act as a connection between providers and agencies
- Take an objective stance with everyone involved
- Identify agencies to provide financial assistance
- Help connect to therapeutic and behavioral services
- Navigate school, DHS meetings, and court
- Problem solve difficult situations with families
- Provide families with an after hours on-call number

## Family-Focused Care

- We take time to learn about a family's unique strengths, culture, and important support people in their life.
- We develop a care plan with the family that focuses on the child's overall well-being, including a safety plan and de-escalation strategies for both the family and child.

#### **About Orchard Place**

- Orchard Place is the oldest locally-based children's charity in Des Moines serving over 6,500 children annually. We are committed to developing strong futures for our children and families by helping them feel safe, secure, calm and well.
- Using an integrated approach, our four branches work together to provide quality care and mental health services for our children and families.